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July 29, 2009

Mr. Larry Wendt, President
Syscon, Inc.
15 Spinning Wheel Drive, Ste. 218
Hinsdale, IL 60521

Dear Larry,

As an executive who, like myself, operates within a service environment, you will surely agree we all too often hear complaints from the public! This is why I believe we should pause and take notice when something pleasant occurs in the service arena.

As you are aware, recently I FINALLY had my computer system installed, and had the good fortune to have the work performed by [REDACTED]. His thorough knowledge of the technical aspects of the work required as well as his pleasant, professional demeanor was truly appreciated by this layman who prefers the intricacies of the tax code to that of computer systems!

[REDACTED] is truly an asset to your organization, and you are to be complimented for having the management insight to engage the services of a professional of his caliber!

I will happily refer my business and personal friends to you as a result of my experiences with your firm, which include seeing the work you have done for Judy at JADE Carpentry Contractors, Inc. as well as your commitment to and professional involvement with ASA Chicago.

Respectfully,


Thomas Lukaszewski, C.P.A.

cc: [REDACTED]