

*Every business needs it; do you have it?*

## Anti-SPAM Services—Changes Coming

Many of our clients have anti-SPAM services to ‘scrub’ the incoming email before it gets to your In Box. This is an important step in protecting your entire system from malware of all types (see our Jan/Feb newsletter).

For our Exchange Hosting clients, we also provide Outbound email scrubbing to protect your server from being flagged as a source of SPAM.

The amount of SPAM caught by the filter, can be anywhere between 95% and 99.8% of incoming email; just another confirmation that anti-SPAM is a necessary service.

Historically, we have recommended Sonicwall Email Security services. This product has served our cli-

ents very well over the years. However, we’ve seen an increase in the amount of SPAM getting through the filters.

A few years ago, we started using Roaring Penguin anti-SPAM services with good results. We have now moved our internal service to Roaring Penguin after testing. We are pleased to recommend Roaring Penguin for any client that is experiencing an increase in SPAM .

There are a couple of other benefits to this service; rather than purchasing an annual subscription renewal, we can provide a monthly service based on the number of addresses. This allows for flexibility since you only pay for the number of boxes in use each month.

If you have questions, feel free to ask your tech, or call for a quote - *CMW*

### Sage Paperless Software

Thank you to Vincent Pate from Sage for his presentation of Sage Paperless software during Syscon’s webinar on February 12th. Sage has introduced a paperless product that integrates with Sage 100 Contractor. Mr. Pate performed a live demo focusing on the AP Invoice process.

Many of our clients have expressed interest in moving to a ‘paperless’ office. It’s great to see that Sage has heard this request and now offers a solution.

If you would like additional information or pricing, please contact our office and ask for Brian Bruns.

**2015 Tax Tables** are only available in version 19; upgrade soon...

### Patch Management—Microsoft Updates

On a regular basis Microsoft releases updates for its active Operating Systems, both PC’s and servers. Many of these are directly related to security.

Some of these updates might interfere with other products used by many of our business clients, so each week, our techs evaluate the updates and go through an approval process. Any approved updates are automatically pushed out to our Hosted and Fully Managed clients. Server updates may require a reboot, which is scheduled for the middle of the night.

For clients with servers at their offices, we perform these updates during our onsite maintenance time.

Updates for laptops and workstations may also require a reboot, but the machine has to be on to receive the update and reboot.

In the coming weeks, Syscon is launching an education campaign surrounding these very important patch management updates. Although we know it’s never a convenient time to reboot your machine, there is a real risk to the computer and your data if they are not installed - *CMW*

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## Updates and Tips from Syscon

### Spring Ahead...

**March 8th is the beginning of Daylight Savings; move ahead one hour!**

### Windows Server 2003 O.S.

Microsoft will end support as of 7/14/2015; plan to replace or ask about our

### Hosting Solutions

### Did You Know?

#### Syscon offers Payroll Processing Services with Sage 100 Contractor

We offer payroll processing

\* We’ll create the Payroll records, process the payroll, and get it ready for you to print at your office

\* We can even make the EFT payments

\* We can assist with Cer-

tified Payroll reporting and Union reporting.

\* We can create AP records for garnishments or other related payments.

Maybe you only need help during your busy season, or to cover during a vacation. Whether you want help from time-to-time or week-to-week, we are happy to help. Give us a call for more details!